

In her role, Noelle's primary objective to support the GKG team in delivering a "Far From Ordinary" Client Experience. Drawing upon more than two decades of experience, Noelle's expertise is around client service; process and efficiency; program development and management; staff management and team building; and the development and implementation of strategies to reward, recruit and retain top employees.

Noelle's experience includes working with companies of all sizes in both the private and public sector. Drawing from her prior experiences within a locally-owned pharmacy benefits management company and her extensive background involving several large self-insured and fully-insured clients, Noelle has helped companies achieve cost savings measures that mitigate cost increases during a time period in which the industry has seen exponential cost increases.

Noelle's natural strengths are in fact finding, strategic planning, developing systems, and explaining the specifics. Noelle dives into the details and is always searching for new information. This, coupled with her strengths in process and follow through, allows her to move strategies and programs through implementation and execution with attention to detail; she makes sure projects cross the finish line. This quest for knowledge, attention to detail and ability to look at the past, present and future makes Noelle an exceptional resource to our internal team and allows Noelle and the GKG team to bring the most cutting-edge and forward-thinking solutions to our clients.

Leveraging her Unique Abilities, Noelle's roles include:

- Strategic Oversight
- Quality Control

Noelle's Community Commitment: Noelle's leadership extends beyond the operations of the agency and into the community:

- Immediate past President of the Mohawk Valley Society for Human Resource Management
- Development Committee for The House of the Good Shepherd
- Mohawk Valley Wellness Council

Noelle Murphy

Vice President & Manager of Client Experience

Education & Designations:

- SPHR
- SHRM-SCP
- CWPM

Noelle's Kolbe Profile: (instinctive traits)

Fact Finding (Red): 8 Follow Through (Blue): 7 Quick Start (Green): 2 Implementor (Yellow): 3



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